## Flow Power

No contract term
Time-varying rates

Call **1800 001 240**
**flowpower.com.au**

## Estimated electricity cost

| | | |
|---|---|---|
| 1 person | **LOW** 7.2 kWh/day | $1,630/year No discount conditions apply to this offer |
| 2 to 3 people | **MED** 11.8 kWh/day | $2,260/year No discount conditions apply to this offer |
| 4+ people | **HIGH** 15.5 kWh/day | $2,770/year No discount conditions apply to this offer |

## Features

- **Direct debit payment required**
- **No pay on time discount**
- **Green power**
- **No fixed price contract**
- **No paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 001 240** and quote this Offer ID **FLO803657MR**.

## Offer details

| | |
|---|---|
| **Distributor** | AusNet Services (electricity) |
| **Offer type** | Market offer |
| **Fuel type** | Electricity |
| **Customer type** | Residential |
| **Release date** | 01-10-2026 |
| **Expiry date** | 31-07-2027 |

## Offer eligibility

Generally available

## Contract details

| | |
|---|---|
| **Contract term** | No contract term |
| **Cooling off period** | 10 business days |
| **Eligibility criteria** | Generally available |
| **Prices are not fixed** | Usage rates are not fixed. 4Free: 0c/kWh applies 11am-3pm for up to 8kWh/hr, capped at 32kWh over 4 hrs; excess is charged at the all other times rate. For more information about our pricing visit flowpower.com.au/residential/pricing/our-pricing/ |
| **Contract expiry details** | Ongoing with no fixed term. No lock in contract or exit fees. |
| **Full terms and conditions** | See Flow Power Market Retail Contract Agreement Terms at flowpower.com.au/residential/policies/ |
| **Green power inclusions** | This offer has 100% green power included in the offer rates. |
| **ESC licence information** | Electricity retail licence under Progressive Green Pty Ltd |

## Fees

| | (incl. GST) |
|---|---|
| **Disconnection fee** | **Flat rate: $52.00** |

Fee may apply when your property is disconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

| **Reconnection fee** | **Flat rate: $52.00** |
|---|---|

Fee may apply when your property is reconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

**Additional information**

Additional fees may apply. For more information, please visit the retailers website at **flowpower.com.au**.

## Billing details

| | |
|---|---|
| **Bill frequency** | 1 month |
| **Payment options** | Direct debit |

## Offer rate and details

**Local time**

| **Electricity charges** | **Tariff (incl. GST)** |
|---|---|
| **Daily supply charge** | 178.58 c/day |
| **Usage charge** | |
| 11am - 3pm - | |
| First 32.00 kWh | 0.00c/kWh |
| Remaining | 43.36c/kWh |
| 3pm - 11am | 43.36c/kWh |

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Feed-in tariff options

| **Happy Hour FiT** - export per Day | **Tariff** |
|---|---|
| 5:30pm - 9:30pm | |
| First 15.000 kWh | 17.00 c/kWh |
| Remaining export | 2.00 c/kWh |
| 9:30pm - 5:30pm | 0.00 c/kWh |

*Climate zone 6: Mild temperate*