Flow Power

No contract term
Time-varying rates

Call **1800 001 240**
flowpower.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$780/year	**$930** if you do not meet your discount conditions
2 to 3 people	**MED** 11.8 kWh/day	$1,210/year	**$1,360** if you do not meet your discount conditions
4+ people	**HIGH** 15.5 kWh/day	$1,550/year	**$1,700** if you do not meet your discount conditions

Features

- **Direct debit payment required**
- **No pay on time discount**
- **Green power**
- **No fixed price contract**
- **No paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 001 240** and quote this Offer ID **FLO803813MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-10-2026
Expiry date	31-07-2027

Offer eligibility

Generally available

Discounts and incentives

Conditional discounts

(incl. GST)

$150 (Incl. GST) Discount — **Fixed amount: $150.00**

Applies to new Victorian customers only, to receive the full $150 credit (incl. GST) you must stay with Flow Power for 6 months with a $25 credit being applied across the first six electricity bills.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Generally available
Prices are not fixed	Usage rates are not fixed. For more information about our pricing visit flowpower.com.au/residential/pricing/our-pricing/
Contract expiry details	Ongoing with no fixed term. No lock in contract or exit fees.
Full terms and conditions	See Flow Power Market Retail Contract Agreement Terms at flowpower.com.au/residential/policies/

Green power inclusions	This offer has 100% green power included in the offer rates.
ESC licence information	Electricity retail licence under Progressive Green Pty Ltd

Fees

	(incl. GST)
Disconnection fee	**Flat rate: $51.95**

Fee may apply when your property is disconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

Reconnection fee	**Flat rate: $51.19**

Fee may apply when your property is reconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at **flowpower.com.au**.

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges	**Tariff (incl. GST)**
Daily supply charge	73.27 c/day
Usage charge	
3pm - 9pm	25.42c/kWh
9pm - 3pm	25.42c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Feed-in tariff options

	Tariff
Retailer feed-in tariff	2.00 c/kWh

Climate zone 6: Mild temperate