

**Flow Power**

- No contract term
- Time of use with controlled load

- Call **1800 001 240**
- flowpower.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,000/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,480/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,870/year No discount conditions apply to this offer

Features

- Direct debit payment required**
- No pay on time discount**
- Green power**
- No fixed price contract**
- No paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 001 240** and quote this Offer ID **FLO709190MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	05-10-2025
Expiry date	31-07-2026

Offer eligibility

Generally available

Discounts and incentives**Incentives****Battery Customers Only - \$150 (Incl. GST) Sign-Up Credit**

A one-time \$150 (Incl. GST) sign-up credit will be applied as \$50 across the first three electricity bills. Any unused credit will roll over to the next bill. This credit is non-refundable, non-transferable, and cannot be redeemed for cash.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Generally available
Prices are not fixed	Usage and solar feed-in tariff rates are not fixed. For more information about our pricing visit flowpower.com.au/residential/pricing/our-pricing/ or flowpower.com.au/residential/pricing/our-feed-in-tariff/
Contract expiry details	Ongoing with no fixed term. No lock in contract or exit fees.
Full terms and conditions	See Flow Power Market Retail Contract Agreement Terms at flowpower.com.au/residential/policies/

Green power inclusions This offer has 100% green power included in the offer rates.

ESC licence information Electricity retail licence under Progressive Green Pty Ltd

Fees

(incl. GST)

Disconnection fee **Flat rate: \$49.32**

Fee may apply when your property is disconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

Reconnection fee **Flat rate: \$48.60**

Fee may apply when your property is reconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

Payment processing fee **Percentage of bill: 0.66%**

A 0.66% fee (GST Incl) may apply to payments made by Mastercard or Visa credit cards.

Additional information

Additional fees may apply. For more information, please visit the retailers website at flowpower.com.au.

Billing details

Bill frequency 1 month

Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 69.89 c/day

Peak consumption - Every day, 3pm - 9pm

All consumption 28.57c/kWh

Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am

All consumption 28.57c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 28.57 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff 3.30 c/kWh

Climate zone 6: Mild temperate