



Progressive Green PTY LTD T/A Flow Power
ABN 27 130 175 343

Community and Stakeholder Engagement Policy

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1. Overview of the Policy

1.1 Purpose

This document outlines Flow Power's Community and Stakeholder Engagement Policy ("Policy") for working with communities, landowners and other stakeholders. This policy outlines Flow Power's commitment to building long-lasting relationships that are transparent and sustainable.

The Policy has two components:

1. **Local engagement:** Proactively engage with local communities, providing transparency and ongoing communications throughout the lifecycle of a project, including responding to issues and concerns.
2. **Benefit Sharing:** Deliver impactful initiatives to create long-lasting benefits for local communities and businesses in the regions our generation projects are located. Develop bespoke initiatives that benefit local landowners and communities, including but not limited to avenues for employment, environmental programs, supporting First Nations groups and individuals, educational opportunities, and other initiatives that pertain to a particular area. Benefit sharing may also include procurement opportunities, neighbourhood incentives, and special offers on energy products.

1.2 Guiding principles

The Community and Stakeholder Engagement Policy is underpinned by a set of guiding principles. These principles inform the decision making under the Policy, including the initiatives and activities supported under the Policy. These principles are outlined below:

- Respectful, authentic and informative engagement
- Responsible and sustainable development
- Ensure cultural heritage is preserved and protected.
- Improve the wellbeing and prosperity of the local communities
- Increase access to and/or use of renewable energy
- Support energy literacy and education
- Conserve and rehabilitate the environment
- Always be a good neighbour.

1.3 Governance of the Policy

- Except where it is noted otherwise, it is the responsibility of Flow Power's Head of Community and Stakeholder Engagement to implement the Community and Stakeholder Engagement Policy.
- Periodically, an overview of the Policy and an update on the initiatives supported must be reported to the Flow Power Board. Any material change to this policy requires approval from the Board.

- Periodically, a review of research and materials published by NGOs, governments and other relevant stakeholders must be undertaken. To remain consistent with accepted best practice, the review will advise updates to the policy.
- Approval processes for the individual streams of this Policy are set out in the relevant sections of this Policy.

1.4 Scope

This Policy applies to all of Flow Power's generation and storage projects and partnerships, including engagement with landowners, community members, First Nations people and organisations, local governments, NGOs, and other relevant stakeholders.

1.5 Reference and supporting materials

This Policy was developed with reference to the following documents:

1. The Victorian Government's *Community Engagement and Benefit Sharing in Renewable Energy Development: A Guide for Renewable Energy Developers*. This guide was published in 2017. It is available [here](#).
2. Clean Energy Council's *Guide to Benefit Sharing Options for Renewable Energy Projects*. This guide was published in 2019. It is available [here](#).
3. The First Nations Clean Energy Network's Aboriginal and Torres Strait Islander Best Practice Principles for Clean Energy Projects. These principles were published in 2022. They are available [here](#).
4. The Australian Energy Infrastructure Commissioner's *Community Engagement Review*. The final report was published in 2024. It is available [here](#).
5. Relevant State planning frameworks.



2. Local engagement

2.1 Overview

This section of the Policy sets out Flow Power's framework for engaging with local communities and other stakeholders. Local communities include anyone who may have the potential to be directly impacted by the development of a new project. Other stakeholders include planning and government entities.

Our objective is to proactively engage with all stakeholders. Our engagement approach is to provide genuine transparency regarding our activities, processes for understanding and resolving issues raised by the local community and communicate clearly about our local initiatives including local economic benefits during project developments.

Community engagement is, by nature, required to be flexible and bespoke. Therefore, this policy is intended as a guide and can be implemented in a manner that ensures the local community is appropriately engaged.

2.2 Responsibility

Within Flow Power, the Project Development Team and wider Projects Team are responsible for integrating community and stakeholder engagement into the project development process in compliance with this policy.

2.3 Policy

Community engagement should commence as early as possible in the project lifecycle. Initial engagement shall take place in the planning phase of the project and continue throughout the construction and operational phases. Flow Power commit to transparency, accountability, and to meaningfully incorporate feedback from our engagements where possible and will use reasonable endeavours to communicate with impacted stakeholders through every stage of the project.

Broader stakeholder engagement may also be undertaken during all phases of the project to report on project progress and milestones, including general communication to the wider community about the project. Where possible, our engagements endeavour to be in-person.

Please see our Community & Stakeholder Plan, for a detailed review of our general process for engagement.

2.4 Feedback opportunities & complaints

2.4.1 Feedback Opportunities

Stakeholders should be made aware of all options for engaging with the project and providing feedback. This could include:

- Providing feedback directly to Flow Power



- Participating in any events Flow Power is organising in relation to the project e.g., information days, town halls etc.
- Formal process such as responding to planning applications.
- Flow Power will endeavour to incorporate feedback into the project design if it is reasonable and feasible and is consistent with project objectives.

Flow Power will encourage early feedback prior to the lodgement of planning applications, to resolve any concerns at the outset.

2.4.2 Complaints

Flow Power has a Complaints Investigation and Response Plan for its generation projects which details how Flow Power will receive, investigate and respond to all complaints. Please see the plan for a detailed explanation of the process and step-by-step instructions for complaint lodgement.

Flow Power commits to address each complaint in the appropriate manner, and where possible incorporate any feedback within a complaint into our processes and plans.

2.5 Reporting and governance

The Head of Community & Stakeholder Engagement should report to the Executive Leadership Team any community engagement issues that need to be escalated. Additional reporting mechanisms will be developed by Flow Power over time to understand our communities. A record of significant events and engagements will be maintained on an ongoing basis.

Flow Power's [Whistleblowing Policy](#) also provides governance oversight for Flow Power's community engagement activities.

3. Community Benefit Sharing Initiatives

3.1 Overview

This section of the Policy outlines Flow Power's approach to community benefit sharing. Community benefit sharing initiatives are intended to deliver impactful programs to create long-lasting benefits for local communities in the regions our generation projects are located.

3.2 Responsibility

Allocation of the community benefit sharing should occur through coordination of the Projects Team and the Head of Community and Stakeholder Engagement.

3.3 Purpose

As a renewable energy developer, Flow Power is committed to sharing the benefits of our clean energy projects with the communities who host them by delivering positive and lasting social, environmental and



economic value. The Community and Stakeholder Engagement Policy aims to empower local communities to identify their priorities and decide on the initiatives and projects.

3.4 Guiding principles

As a renewable generation developer, Flow Power is committed to delivering impactful initiatives to create long lasting benefits for the local communities in the regions where our generation projects are located. The Community Benefit Sharing Initiatives aim to:

- + Deliver benefits to local communities in proximity to our projects
- + Support the development of empowering initiatives within communities that lead to stronger, more resilient communities with expanded opportunities.
- + Promote local awareness of, and commitment to, the sustainable community ideal.

3.5 Benefit sharing approaches

Community Benefit Sharing can take shape in a variety of ways. This may include but is not limited to the following:

- + Community Benefit Funds/Grants
- + Landowner and Neighbourhood Benefit Programs
- + Sponsorships
- + Partnerships
- + Scholarships
- + Legacy Initiatives
- + Special Projects
- + Local jobs and procurement opportunities
- + Training programs or initiatives
- + Employee volunteering
- + Product offerings
- + Unique financing and co-ownership opportunities

3.6 Benefit sharing principles

The Community Benefit Sharing Initiatives should be delivered in line with one or more of the following principles.

Principle	Description
Increase access to and/or use of renewable energy	The initiative allows for greater access to or use of renewable energy in the local community. This could be through development of renewable energy projects in the local community.
Support energy literacy and education	The initiative improves access to and quality of education and training in the local region, particularly with respect to energy.
Conserving and rehabilitating the environment	The initiative supports the conservation and rehabilitation of the environment; helps to reduce emissions and waste; and/or promotes recycling and the circular economy. This also includes support for endangered species based on the area of operation.
Improving the wellbeing of the local community	The initiative enhances, supports, and promotes the health and welfare of community members; including relief of poverty, sickness, or distress. This may include local organisations that support the wellbeing of the community, such as the local Fire Service or Surf Life Saving Club. This principle encompasses significant community events or projects based on community consultation. This may include events that significantly drive tourism and/or financial prosperity, or a special community project or business that has been found to support and benefit members of the community (e.g., the local zoo, an annual music or arts festival, etc.)
Reducing energy poverty	The initiative contributes to alleviating energy poverty, particularly for low income or vulnerable households. This could be through access to renewable energy, improved energy efficiency or by increasing energy literacy.
Disaster Preparation and Relief	The initiative develops, enhances, or supports programmes in the local area that aids in the prevention of and/or timely management of natural disasters. This includes unfortunate events in the community that may not be the source of natural causes (e.g., an electrical fire).
First Nations Initiatives	The initiative supports First Nations businesses, community, representative organisations, and/or individuals.

3.7 Reporting

The Head of Community and Stakeholder Engagement should provide an annual report to the Board of all community funds distributed regarding completed or ongoing initiatives, together with details on how effective those funds have been in achieving the stated objectives of the community funding.